

SITE CONDITIONS TO LAY WOODEN FLOORING

- The site needs to be completely “weather tight”.
- Main entrance door must be fitted and secured with lock.
- All windows must be fixed shut (not temporarily closed).

WORK TO BE CARRIED OUT BEFORE FLOOR FITTING

- Underfloor heating
- Painting and decorating
- Plastering
- Tiling
- Water testing or any other wet (plumbing) work.

KITCHEN

- It is recommended that kitchen units be installed prior to the installation of wooden floors.
- The kitchen units can be very heavy (and are often unbalanced) and exert considerable pressure on the floor.
- This could lead to the floor buckling and breaking over time.
- Additionally, it may interfere with the expansion and contraction of the floor.
- Our warranty may be affected if units are laid on top of our hardwood floor.

BEGINNING OF THE WORK

- All the floor area must be clean, dry, smooth and level.
- No furniture or any other working tools should be left in the area where the floor is going to be fitted.
- A dry floor must not have more than 2% moisture.
- A level floor must not have any uneven surfaces.

DURING FITTING TIME

No other tradesmen should be allowed, or any other work carried out in the rooms where floors are to be fitted until the end of fitting and the floor has been **covered and protected.**

PROTECTION OF THE FLOOR AFTER INSTALLATION

- The floor should be covered with “buffalo paper”.
- Masking tape should not be taped to the floor or along the perimeter of the skirtings.
- This is to avoid any condensation or peeling that can damage the wood flooring.
- The second layer of protection needs to be made of a tough material such as plywood or Corex.
- The same conditions are to be met, of not sticking masking tape around the perimeter along the skirting.
- After removing the protection, the first cleaning should be done either by vacuum cleaner or by dry static pads to take all the dust off the floor.
- The second round of cleaning should be done with a lightly damp cloth using the right soap for various flooring.
- Any stains or dirt which sticks to the flooring should not be removed using rough materials as this will scratch the floor. Instead use a soft cloth made of white cotton only.
- Please make sure that all furniture is correctly protected - for example the legs of the sofa, tables, chairs and any other objects that could damage the floor need sufficient padding / floor protectors.

RUGS

- Rugs that stay in areas that get direct sunlight such as a conservatory, south facing windows or very large windows, over time, will cause discoloration to the floor.

UNDERFLOOR HEATING AND RUGS

- Extremely heavy rugs aren't recommended to be laid on top of wood floors with underfloor heating. They can create hot air pockets which can over-dry the wood and damage the wood flooring.